



PATENT

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March 13, 2006  
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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Serial Number: 10/741,797  
Filing Date: 12/19/2003  
Applicant(s): Thomas E. Creamer, et al  
Entitled: SUBSCRIBER SERVICE MANAGEMENT  
Examiner: Binh Kien Tieu  
Group Art Unit: 2643  
Attorney Docket No.: BOC920030111US1 (1082-15U)

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**AMENDMENT**

Sir:

In response to the Final Office Action mailed December 13, 2005, please amend the claims of the above-referenced patent application (the "Patent Application") and please further consider the following remarks establishing the patentability of the amended claims of the Patent Application.

Application No. 10/741,797

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Amendments to the Claims begin on page 3 of this paper.

Remarks/Arguments begin on page 7 of this paper.